

DICKENS PLACE SURGERY

REPORT 2012

Dickens Place Surgery invited patients to join our Patient Group in June 2011. The surgery set up its own website at that time and this was one of the methods used to publicise the group. The website enclosed an application form for completion and email back to the surgery. Application forms for patients to complete were positioned in the waiting room and at the reception desk. Posters were displayed throughout the surgery. Further information was included on repeat prescriptions and included in our quarterly newsletters. Recruiting patients to sign up for the group proved somewhat challenging. Eight patients signed up to join the group. Recruiting is still continuing and is open to all registered patients.

Details of ethnicity, age and gender of the group are demonstrated in the charts below.

Age					
Practice population profile			PG profile		Representation
Age band	Number of Patients	% of Patients	Number of Patients in PRG	% in the PRG Group	% of PPG representation in comparison to Practice Population Age Band
Under 15	1113	18.67%		0%	0.00%
15 – 24	651	10.92%		0%	0.00%
25 - 34	708	11.88%		0%	0.00%
35 – 44	884	14.83%	2	25%	0.23%
45 – 54	964	16.17%		0%	0.00%
55 – 64	723	12.13%	2	25%	0.28%
65 – 74	444	7.45%	2	25%	0.45%
75 – 84	329	5.52%	2	25%	0.61%
Over 84	145	2.43%		0%	0.00%
Totals	5961	100.00%	8	100%	0.13%

Gender					
Practice Population Profile			PG profile		Representation
Gender	Number of Patients	% of Patients	Number of Patients in PRG	% in the PRG Group	% of PPG representation in comparison to Practice Population Gender Group
Male	3012	51%	2	25%	0.07%
Female	2949	49%	6	75%	0.20%
	5961	100%	8	100%	

Practice Population Profile			PG profile		Representation
Ethnic Group	Number of Patients	% of Patients	Number of Patients in PRG	% in the PRG Group	% of PRG representation in comparison to Practice Population Ethnic Group
British	3096	51.94	5	63%	0.16%
Irish	32	0.54	1	13%	3.13%
Other	74	1.24	1	13%	1.35%
White/ Black Caribbean	21	0.35		0.00%	0.00%
White/Black African	34	0.57	1	12.50%	2.94%
White/Asian	15	0.25		0.00%	0.00%
Indian	34	0.57		0.00%	0.00%
Pakistani	11	0.18		0.00%	0.00%
Bangladeshi	6	0.10		0.00%	0.00%
Caribbean	7	0.12		0.00%	0.00%
African	49	0.82		0.00%	0.00%
Chinese	15	0.25		0.00%	0.00%
Any other Ethnic Group	72	1.21		0.00%	0.00%
Refused to answer	1	0.02		0.00%	0.00%
Totals	3467	58	8	100%	

The group is in its early stages. Our first meeting was held on March 23rd and was attended by six patients, three doctors and two members of staff. The purpose of the group is to provide opportunities for staff and patients to meet to discuss and offer opinions of the service provision at the surgery together with suggestions for changes and improvement. The meeting was positive and recommendations for further recruitment were discussed and will be implemented

Our plan is to contact the Patient Group for their suggestions of questions for inclusion in our practice survey in late April 2012 and subsequently meet with the group to discuss the results. These results, together with an action plan will be published on the practise website.