

**DICKENS PLACE SURGERY**

**MINUTES OF PATIENT PARTICIPATION GROUP MEETING**

**THURSDAY SEPTEMBER 13<sup>TH</sup> 2012**

**Attendees:** Dr T Baylis (TMB), Annette O'Toole (AO), Irene Perry (IP), Mrs LI, Mrs MA, Mrs SB.

**Apologies were received from:** Mr SB, Mr MR, Mrs GB, Mrs AC, Mrs MN.

**Matters Arising**

The minutes from the previous meeting were circulated.

The Patient Group had requested the following at the meeting of 26.7.2012:

- Thank you notices for patients who had taken part in the practice survey should be placed in the waiting room. Actioned.
- Application forms for the Patient Group to be placed beside the Self Arrival screen in Reception. Actioned .

The Patient Group had previously suggested that a hearing loop would be useful at the practice. AO informed that this had now been installed at the reception desk.

**AOB**

**Recruiting**

AO reported that two patients had submitted Patient Group application forms and had been advised of the meeting date.

AO requested a member of the Patient Group to act as secretary. For further discussion.

**Nurses**

The meeting discussed the possibility of nurses attending the group meetings. Mrs MA suggested that their opinions could be sought regarding support groups for long term condition. i.e Asthma, Allergies and Alzheimer's Disease. AO to discuss with Practice Nurses.

**Website**

Discussion regarding the practice website and the possibility of on line booking of appointments. The advantages and disadvantages were debated and Mrs LI suggested that the practice contact other surgeries to obtain their views. AO to action.

### **GP Registrars**

Information was given regarding two GP Registrars, Dr Shah and Dr Kunwar who joined the practice in August. These doctors are to be guided in their training by Dr's Sinha and Taimoor, supported by Dr Baylis.

### **Flu Clinics**

The meeting was informed of the flu clinics commencing in October.

**Proposed Date for Next Meeting - Thursday November 15<sup>th</sup> 2012**